



## KSB SE & Co. KG aA: Pumps – Valves – Service

### Material Masters and BOMs with <sup>4</sup>PEP Master Data Management

KSB is one of the world's leading providers of pumps and valves. KSB combines innovative technology and excellent service to achieve intelligent solutions. With this approach in mind, KSB employees are close to customers on all continents, providing them with pumps and valves for almost all applications involving the transportation of fluids. A comprehensive range of services rounds off this customer-focused portfolio. KSB fulfills **global requirements** regarding the management of material masters and BOMs using **<sup>4</sup>PEP Master Data Management** from ILC.

*“Thanks to <sup>4</sup>PEP Master Data Management, we can **efficiently** manage our international material master maintenance processes and ensure **high-quality master data.**”*

Thomas Tetzlaff  
Head of Product Data and Standardization

#### Company

- name: KSB SE & Co. KG aA
- location: Frankenthal (HQ), additional production plants, sales and marketing companies in over 100 countries
- industry: Machinery and Plant Engineering
- products: pumps, valves, services
- revenue: 2.143 bn EUR (2020)
- employees: >15,000 global
- www.ksb.com

#### Initial situation and challenge

- master data management based on Lotus Notes
- retirement of the Lotus Notes system was imminent
- no integration in SAP and therefore no availability of additional SAP objects
- a lot of work done by hand caused by the typing of the requirements into the Notes' database and the subsequent copying into SAP

#### Solution

- workflow-supported** master data creation
- maintenance using an interface similar to Excel
- preset of many attributes through initially defined values
- automated** determination of departments and persons involved in the process

#### Customer benefits

- increased master data quality through targeted integration of all involved departments
- transparency** in the creation of the material
- quicker release** of master data for subsequent processes
- less maintenance required due to standardized default values

